

ALERTS

IN MYMOBILEWORKERS



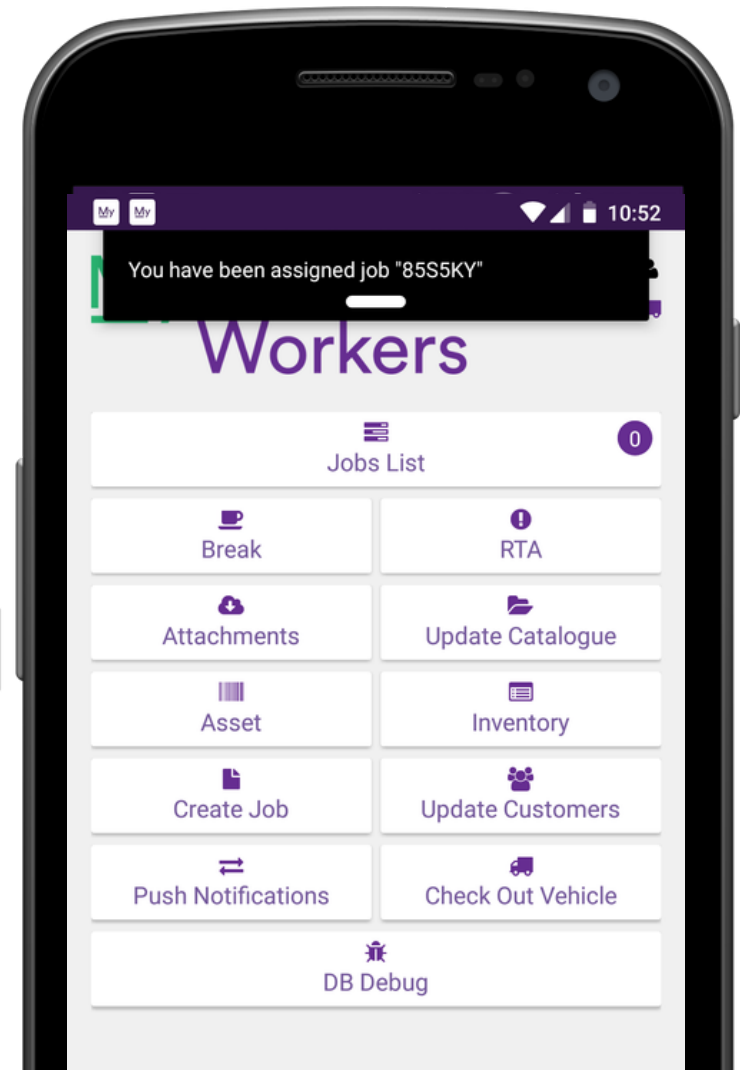
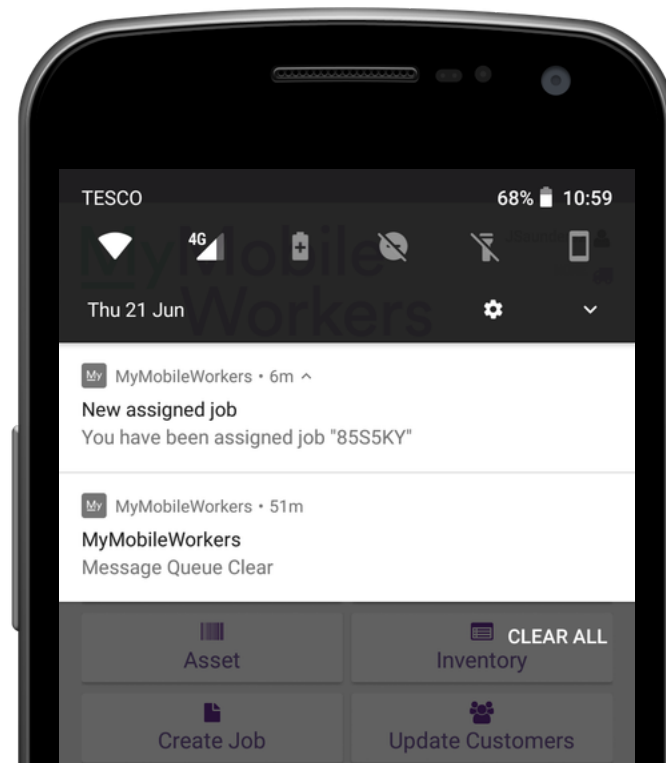
WHAT IS THE ALERTS FEATURE?

The new alerts feature provides an effective way to inform workers, customers and office staff of any jobs, schedule changes or unforeseen circumstances.

NEW JOB ALERTS

Instantly notify your mobile worker of important jobs by sending a push notification or a text* to their device and improve response times.

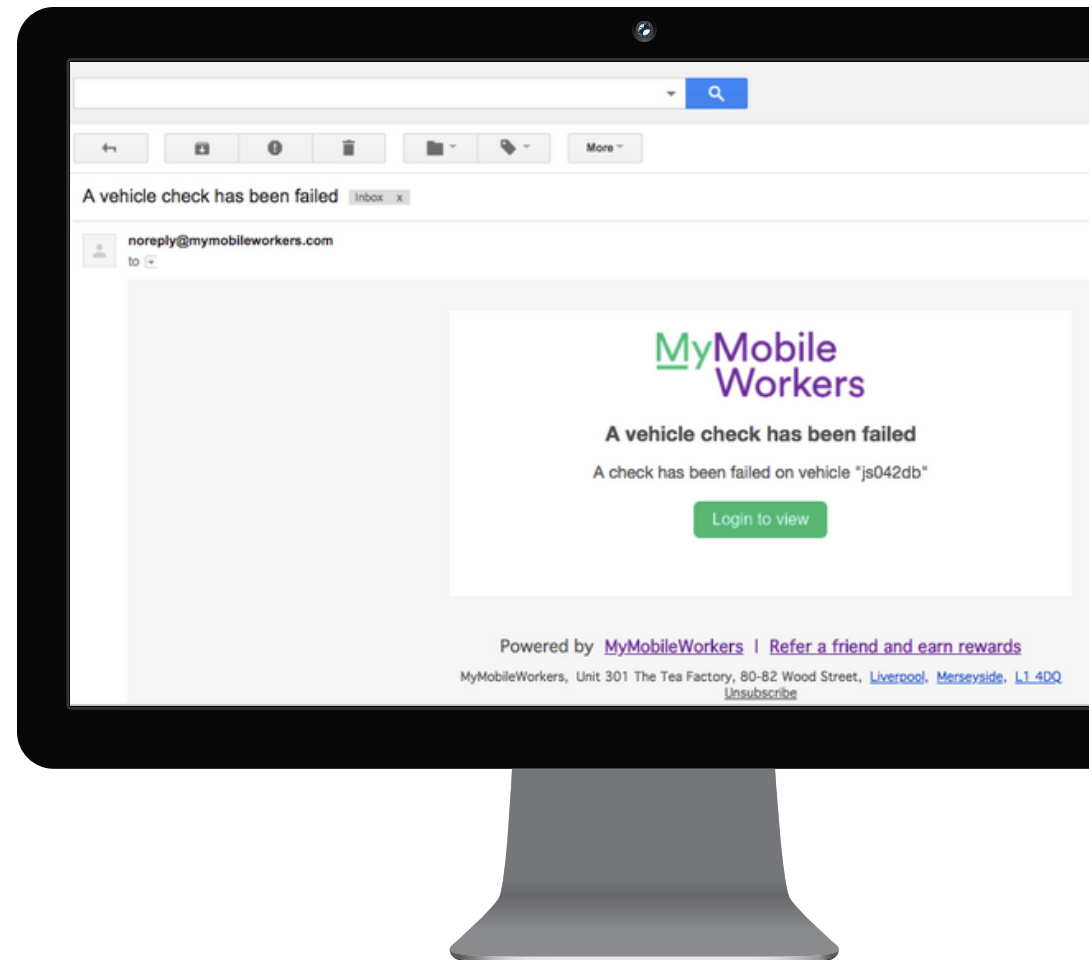
Customers can also be sent a notification that their job has been booked, keeping customers more informed and making your business more transparent and professional.



VEHICLE CHECK FAILURE

With MyMobileWorkers, mobile workers can be made to complete vehicle checks before they start their daily jobs.

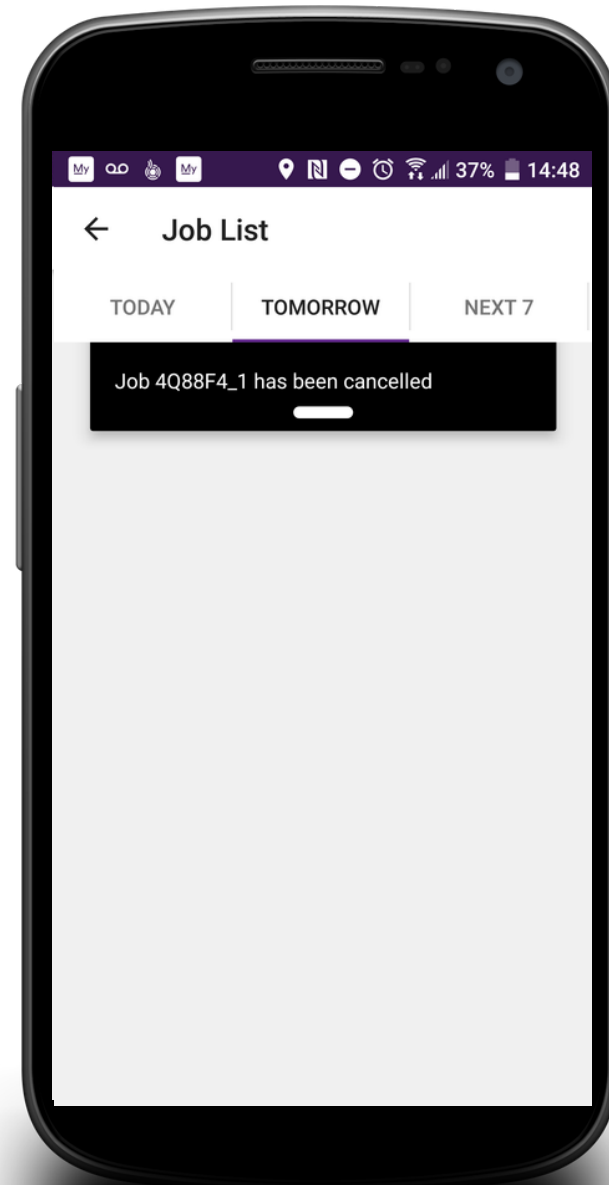
Alerts can be set up so that if any checks fail, the office can be alerted and action can be taken immediately to rectify the vehicle and get it back on the road as quickly as possible.



JOB CANCELLED

If a job is cancelled, the mobile user and customer can be notified immediately.

The worker then knows to not attend the site and the customer doesn't expect work to be completed that day/time.

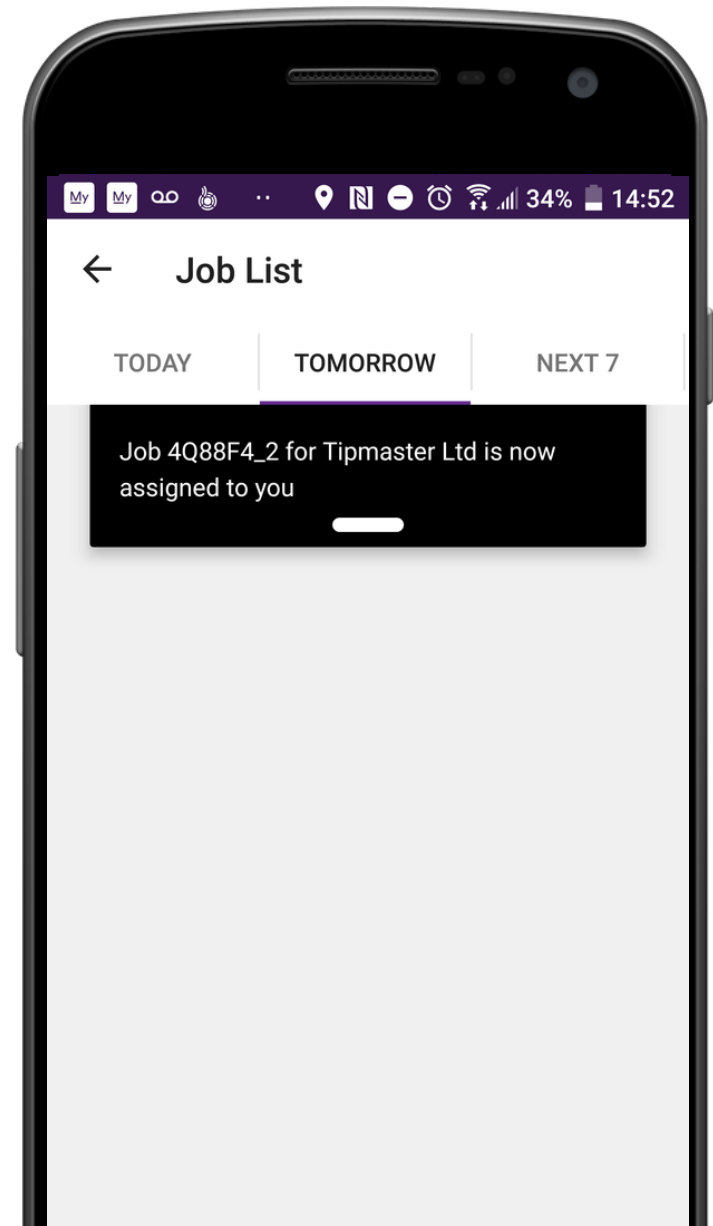


JOB REASSIGNED TO A DIFFERENT USER OR DATE/TIME

Schedules change, and alerts have made it easier to relay this information to the relevant people.

Mobile workers can get a text or app notification to notify them if a job has been reassigned to a different worker, or the date and time has changed.

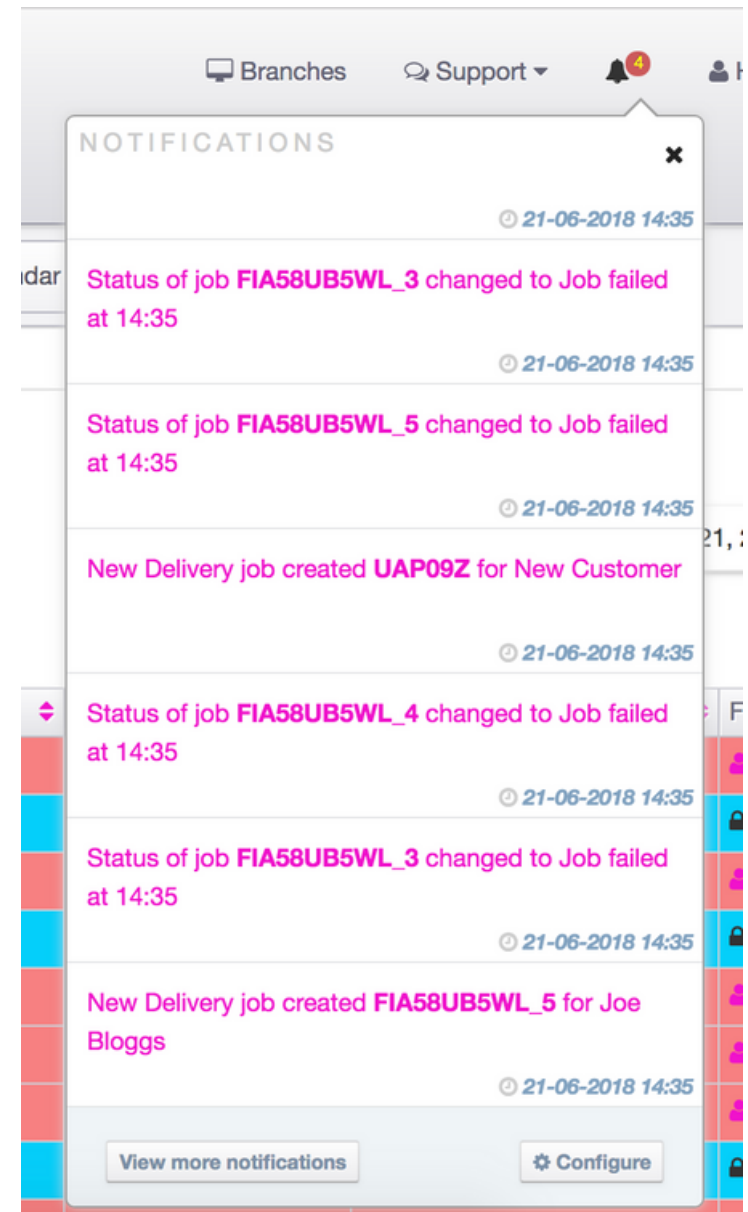
You can also inform the customers of any change of schedule with email alerts so they know exactly when and who to expect.



JOB FAILED

Job statuses as standard are set as 'new', 'completed' or 'failed' but you might have various different statuses such as 'invoiced', 'cancelled' or 'awaiting parts'.

In this example, once the failed job alert has been created and a job has been failed, your office staff will be able to receive alerts on the portal by clicking on the bell icon.



NEXT STEPS

If you would like to see what else the software does, book a demonstration by clicking below.

[Book a demo](#)



0151 305 1264